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For immediate release

Data Security Incident Impacts State of Delaware Retirees

CHICAGO August 30, 2010 – Aon Consulting, the human capital business of Aon Corp., inadvertently included Social Security Numbers, gender information, and dates of birth for approximately 22,000 State of Delaware retirees in a Request for Proposal (RFP) the company prepared for the State of Delaware. No retiree names were included in the document. This information was posted on the State's website and was immediately removed when discovered. Aon is notifying potentially impacted retirees, starting today, who will receive free credit monitoring services and access to a toll-free customer care center for additional assistance.

As normal course of business for public entities, such as the State of Delaware, this RFP for vision benefits was posted to the Procurement section of the State's website, so interested bidders could access the questionnaire and worksheets. The RFP was posted on Monday, August 16, and removed on Friday, August 20, upon discovery that Social Security Numbers had not been deleted from one of the files.

Aon Consulting has partnered with Experian, a leading global credit monitoring company, to provide potentially impacted State of Delaware retirees with one year of complimentary credit monitoring.

Potentially impacted retirees will receive letters the week of August 30, describing the situation, outlining instructions to access the Experian services and detailing the steps to place a fraud alert on their files. Those who believe they may have been impacted can also call Aon Consulting toll free at 866-623-6047. In addition, they can call Experian customer care toll free at 866-252-0121, if there are questions about credit monitoring after receiving the letter.

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